

MADISON COUNTY ROAD DEPARTMENT

FEBRUARY 2014

SERVICE CALL SCHEDULE

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
9904	03/30/09 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 1.8 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Preston, Samuel 229 Archie Cain Road	Archie Cain Rd
Customer came by office to complain about the ditches not holding water. Requesting ditching because the road floods when it rains						
10285	06/03/09 Request 02/26/14 Schedule Closed	Durations 0.0 S-to-C 1.7 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Latham, Ezelle Pat Cobb Road	Pat Cobb Rd
Customer came by office to requesting grading and gravel. Also cleaning of the ditching that have trees and debris causing flooding						
13037	09/28/10 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 1.2 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Davenport Ln	Davenport Ln
Called to request the grading of road						
13151	10/26/10 Request 02/20/14 Schedule Closed	Durations 0.0 S-to-C 1.2 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Old canton Rd	Davenport Ln
Called to request the grading of road						
13799	04/06/11 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cage, Julius Church Rd	Church Rd
Called to get ditching out of a ditch that a car ran in the ditch but now has called a drainage problem						
13912	04/21/11 Request 02/27/14 Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Talkative, John	Hines Rd
Called to report that the road is flood with water elderly mother can not get in and out. possible beaver dam that's causing the flood.						

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14714	09/06/11 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Allen, James Purvis Rd	Purvis Rd
Road is washing out on the right side of the road near Hayes residence						
14743	09/09/11 Request 02/12/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
ditch behind house needs unclogging. customer's dad states it needs drained all the way from creek. The dad name is Marty Ford 601						
15176	01/12/12 Request 02/21/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lockett, Grace Pat Lockett Rd	Grown Williams Rd
Called to have repairs done on road it also floods when it rains						
15307	02/10/12 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence	Petrified Forest Rd
Asphalt needs repair near the park and the bridge						
15389	03/01/12 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Willoughby, Michael Trace Harbor Rd.	Trace Harbor Rd
Check drainage.						
15400	03/06/12 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Teresa Old Hwy 16	Old Hwy 16
Called to report a really bad drop off turning into her driveway from the road						

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15425	03/09/12 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fence about 3 feet						
15531	03/27/12 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Customer,	Minninger Blvd
Ditching work needs to been done and at 115 Minniger Blvd culvert needs to be removed and reinstalled						
15711	04/27/12 Request 02/24/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Collier, Katherine Raintree Road	Raintree Rd
Requesting storm drain to be corrected, and please call and let her know if their"s anything she need to do						
15893	05/31/12 Request 02/19/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Jones, Hyeda North Branch	North Branch District 3
back yard floods from water coming from neighbors house						
15970	06/14/12 Request 02/18/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Evans, Joe Earl Rimmer Raod	Swamp Rd District 5
Customer requesting culverts &,trees cut back						
16132	07/25/12 Request 02/19/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bowman, Joanna Purvis Rd	Purvis Rd District 4
Reporting a really bad dip or buckle in road						

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16154	07/27/12 Request 02/21/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Overby, David Deer Ridge Dr District 4
Customer complaining about condition of road					
16322	08/27/12 Request 02/10/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharp, Cotton Wood Cv District 3
Strom drain is stopped up with debris flooding the culdesac when it rains in the Timbers of Ashbrooke					
16444	09/19/12 Request 02/25/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Wright, Marshall Bardin Rd Bardin Rd
Concern about road condition					
16445	09/19/12 Request 02/27/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hardy, Mike Hardy Rd Hardy Rd
Road is being washed out by water draining from water tower on road					
16527	10/10/12 Request 02/24/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer, Shoreline Dr Shoreline Dr
Road need repair at the intersection of Shoreline Dr and Gluckstadt Rd leading into the Reunion S/D					
16601	10/26/12 Request 02/24/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Annie Miiggms Rd Miggins Rd District i
ditch needs to be dug out back to road to Hwy 16, water is stting in ditch , near fire hydrant					

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16662	11/13/12 02/20/14 Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Butler, Mary Beaverdam Rd	Beaverdam Rd
Road has a really muddy patch in front of address						
16668	11/14/12 02/25/14 Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cheatam, Mossy Oak Ln	Mossy Oaks Ln
Road in bad repair needs work						
16874	01/02/13 02/28/14 Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Dramage Medium Priority	Brown, Shirley Road Maintenance	Hughes, Betty Summerlin Rd	Summerlin Rd District 5
Culvert near 397 Summerlin Rd needs cleaning out causing flood						
16902	01/07/13 02/10/14 Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Archie, Matilda Archie Cain Rd	Archie Cain Rd District 4
New culvert will have it flagged						
16912	01/10/13 02/20/14 Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, G	Boone Rd District 5
Road needs 3 pipes replaced						
16924	01/10/13 02/28/14 Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Dramage Medium Priority	Brown, Shirley Road Maintenance	Shelton, Randy Gluckstadt Rd	Gluckstadt Rd District 3
Cross drain is not draining east of Hwy 463 making a pond on the side of road						

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16925	01/11/13 Request 02/18/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Walters, Bonnie Sycamore Ridge	Sycamore Ridge
No drainage at address causing flooding in back yard						
16934	01/14/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Smith, Josiette Pat Luckett Rd.	Pat Luckett Rd District 5
Requesting that drive way be repair. ASKING THAT SOMEONE PLEASE COME OUT AND CHECK IT.						
16935	01/14/13 Request 02/25/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Shane Crawford Rd	Crawford Rd District 4
Drainage problems at 118 and 164 Crawford Rd water not flowing through the culverts clogged						
16937	01/15/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burton, Rhonda Twin Lakes Dr	Twin Lakes Dr District 1
Water drainage problem culvert not sitting correctly too high						
16938	01/15/13 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Patrick, Stan Talon's Trl	Greyhawk Subdivision District 3
Water drainage not flowing thru culvert causing flooding						
16941	01/15/13 Request 02/10/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharon, North Old Canton Rd	North Old Canton Rd District 1
Drainage problem; culvert stopped near address flooding the road						

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16970	01/23/13 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Clanlinger, Angeon Field House Creek Drive	Field Rd
Requesting culvert.						
17042	02/01/13 Request 02/26/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Nordan, Lee Childress Lane	Childress Ln
At the creek customer complaining that the road is going to slid.						
17063	02/06/13 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Illegal Dumpsite Medium Priority	Brown, Shirley Road Maintenance	Lowery, John and Judith Waldrop Rd	Waldrop Rd District 4
Cleaning of ditch or gulley on road						
17064	02/06/13 Request 02/27/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Forbes, Michael Livingtson Rd	Livingston Rd
Requesting fixing of driveway has a hole forming and drop off from all the rain: would like it to be aspalted						
17087	02/11/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jeff, Sagefield Dr	Sagefield Dr District 4
Culvert has collapsed and water is not running through it and on the other side is a log close to culvert opening near 148 Sagefield						
17095	02/11/13 Request 02/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown, Rev. Arsel Robinson Rd	Robinson Rd District 4
culvert at address is stipped up with mud and debris causing church parking lot to flood						

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17108	02/13/13 Request 02/20/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Allerva, Evelyn Purvis Road	Purvis Rd District 4
Requesting culvert.						
17109	02/13/13 Request 02/19/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer,	Cloud Rd
Customer reported Road sinking on Cloud road						
17130	02/19/13 Request 02/20/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Leucky, Jim Meadowgreen Lane(Deerfield Sub	Meadowgreen Ln District 1
Customer requesting that the drain behind his house need cleaning out it approx.10 feet deep.						
17137	02/19/13 Request 02/19/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Speaks, Tracey Waldrop Rd	Waldrop Rd
Customer requesting the road be completed.						
17145	02/20/13 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Riddell, Tom Lake Cavalier Road	Lake Cavalier Rd District 3
Requesting that we come out and check to see if he need a culvert of can the Pine Tree be removed so the water can flow through the						
17153	02/21/13 Request 02/18/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Cheatham, James	Mossy Oaks Ln
Pot holes need to be filled and possible road paving						

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17170	02/26/13 Request 02/06/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority Requesting ditching	Brown, Shirley Road Maintenance	C, Patrick Hallmark Place	Hallmark Pl
17176	02/26/13 Request 02/21/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority Need ditch clean out	Brown, Shirley Road Maintenance	Williams, Caldon 730 Pisgah Bottom Rd	Pisgah Bottom Rd District 5
17185	02/27/13 Request 02/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority requesting gravel for road	Brown, Shirley Road Maintenance	Sanders, Sam Williams Rd	Williams Rd District 5
17232	03/07/13 Request 02/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority Requesting a Culvert	Brown, Shirley Road Maintenance	Lewis, Earl Archie Cain Road	Archie Cain Rd District 4
17254	03/12/13 Request 02/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority Needing culvert repaired	Brown, Shirley Road Maintenance	Elkhatib, Rory Hwy 51	Hwy 51 District 2
17257	03/13/13 Request 02/25/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority Requesting gravel	Brown, Shirley Road Maintenance	Bolden, Grace Archie Cam Rd.	Archie Cam Rd District 4

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17265	03/14/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bess, Latonya Archie Cain Rd	Archie Cain Rd
Culvert needs repair						
17305	03/22/13 Request 02/25/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hawkin, Mary Lake Trail Road	Lake Trail
Customer reported that the Dam is caving in underneath her culvert						
17324	03/25/13 Request 02/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Readus, Shotus Archie Cain Road	Archie Cain Rd District 4
Requesting Culvert						
17328	03/26/13 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Shermen, Crystal Industrial Drive North	Industrial Dr N District 4
Culvert stopped up.						
17329	03/26/13 Request 02/21/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bank, Arlena Williams Brrooks Road	Williams Brooks Rd District 4
Requesting gravel on Road.						
17346	03/28/13 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Owens, Jackie Chapel Lane	Chapel Ln
Customer think their's a sinkhote forming.						

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17351	03/28/13 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd	Robinson Rd District 4
Big Dead Pine tree on the side of road before Moss Rd on the right side						
17362	04/01/13 Request 02/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Franklin, Ken Rocky Hill Rd	Rocky Hill Rd District 5
Needs gravel for culvert: muddy						
17377	04/02/13 Request 02/10/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Lashandria East Ave	East Ave District 4
Ditch behind house needs cleaning and cutting of grass						
17378	04/02/13 Request 02/25/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Ossie Williams Brooks Rd	Williams Brooks Rd District 4
graded the road and now need gravel muddy mess						
17380	04/03/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Stricklin, Bridget Woodbine Ct	Woodbine Ct District 1
Drainage problem						
17382	04/03/13 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	McDonald, Johnnie North Livingston Road	North Livingston Rd
Requesting lines be installed on North Livingston Road and a sign that states make a right on North Livingston Road because people						

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17408	04/10/13 Request 02/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jackson, Edna Loring Rd	Loring Rd District 5
Ditch needs cleaning out: holding water						
17415	04/12/13 Request 02/18/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Harmon, Justin Millhouse Dr	Millhouse Dr District 2
Flooding behind his house...needs someone to check it.						
17416	04/12/13 Request 02/26/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Mrs Williams Brooks Rd	Williams Carson Rd District 5
Bracey Road and Williams Brooks Rd need gravel.						
17443	04/18/13 Request 02/07/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Bobby Normandy Cir	Normandy Cir District 3
Water drainage standing behind house						
17468	04/22/13 Request 02/10/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Site, Cindy Cross Wind Drive	Cross Wind Dr
Requesting potholes repair & by the mail box.						
17514	04/29/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Kallie Main St	Main St District 5
Need ditches clean holding water not draining						

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17525	04/30/13 Request 02/18/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Coursey, Tim	Church Rd District 4
Ditch at corner of Church Rd and Old Jackson Rd in front of Systems Electric Coding needs to cleaned out.						
17542	05/02/13 Request 02/12/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Saucier, Jimmie	Pinetree Ln
Sink hole forming in the road						
17554	05/06/13 Request 02/11/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Hankins, George Industrial Dr N	Industrial Dr N District 4
Culvert is stopped up flooding the yard						
17618	05/13/13 Request 02/06/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Archie, Shawanda Archie Cain Rd	Archie Cain Rd District 4
Request gravel for the gravel part of road						
17619	05/13/13 Request 02/25/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Reddus, Shatoya Archie Cain Rd	Archie Cain Rd
Request for new culvert						
17624	05/14/13 Request 02/19/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Leonard, Gordon Rocky Hill Rd	Rocky Hill Rd District 5
Requesting gravel for two driveways						

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17627	05/14/13 02/19/14 Closed	Request Schedule Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jolly, Michael Truitt Rd	Truitt Rd District 5
Dirt filling up the ditches and flooding the road coming off of Loring Rd						
17683	05/20/13 02/13/14 Closed	Request Schedule Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Rouser, Joseph Lubertha Road	Lubertha Rd
Customer called and said that the water company burst pipe, cause road to have a pothole would like for the Road Department to con						
17706	05/23/13 02/13/14 Closed	Request Schedule Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Williams, Jeremy	Mccarty Rd
Water is backing from road culvert flood yard of Camden Baptist Church						
17728	05/28/13 02/21/14 Closed	Request Schedule Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
Ditches need to be cleaned out						
17764	06/04/13 02/11/14 Closed	Request Schedule Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Ford, Angie Old Hwy 51	Old Hwy 51
Needs gravel on new culvert						
17772	06/05/13 02/06/14 Closed	Request Schedule Durations 0.0 S-to-C 0.2 O-to-C	Dramage Medium Priority	Brown, Shirley Road Maintenance	Rogers, Jimmy Coker Rd	Coker Rd District 3
Culvert is stopped up not flowing and washing out the driveway						

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17773	06/04/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lott, Ronnie Cedar Hill Rd	Cedar Hill Rd District 3
culvert issue: storm water draining in her yard						
17787	06/06/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hassen, Wayne Kelly Rd.	Jody Rd
Of King Ranch onJody Drive and Kelly Road road repair requested						
17793	06/07/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	White, Micheal Johnson Lane	Johnson Ln District 4
Requesting gravel on road.						
17801	06/10/13 Request 02/12/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sutherland, Joseph Lawrence Rd	Lawrence Rd District 5
Water is standing across the street from mail box where loggers removed a culvert						
17807	06/10/13 Request 02/25/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Jocelyn Millhouse Dr	Millhouse Dr District 2
Large culvert dram in back yard needs a cover old one fell in						
17836	06/17/13 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McCann, Joe Traceview Rd	Traceview Rd District 1
Need culvert widen for safety purpose deep ditch in Twin Harbor S/D						

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17841	06/17/13 Request 02/27/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Brown, Shirley Road Maintenance	Miller, Kristen Stillhouse Creek Dr	Stillhouse Creek Dr District 3
two sewer drains clogged with construction debris					
17851	06/18/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Brown, Shirley Road Maintenance	Trotter, Virgie Church St	Church St District 2
Gravel needed on culvert is muddy					
17854	06/19/13 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Brown, Shirley Road Maintenance	Jackson, Sandra Millville Rd	Millville Rd District 5
Road conditon on road are bad: logging trucks damaged road					
17861	06/20/13 Request 02/21/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Brown, Shirley Road Maintenance	Newell, Lily Rouser Rd	Rouser Rd
Culvert needs replacing old one has hole in it					
17886	06/26/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Brown, Shirley Road Maintenance	Sheriff, Deputy	Green Oak Ln District 1
Bad dip in road					
17888	06/26/13 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Brown, Shirley Road Maintenance	Cheatum, Gunter Mossy oaks Lane	Mossy Oaks Ln District 3
Requesting road repair.					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17942	07/03/13 Request 02/11/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Moudy, Todd Yandell Rd	Yandell Rd District 1
Road conditon on road are horrible other end needs paving also from patching on Yandell Rd to Hwy 43						
17963	07/09/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Butler, Toby Twelve Oaks Trace	Twelve Oaks Trace District 4
Requesting that the road be widen, needs gravel and drainage						
18031	07/24/13 Request 02/18/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Customer, Sharpe Rd	Shearrill Rd District 3
Pot hole needs patching around this address						
18036	07/25/13 Request 02/26/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Morris, Will 156 Nortshore Way	Northshore Way District 3
Need gravel around mailbox						
18043	07/26/13 Request 02/25/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Layman, Michael Trace Harbor Rd	Trace Harbor Rd
Front ditch is holding water: water will not dry out of ditch						
18048	07/29/13 Request 02/19/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Hodges, Williams Northshore Blvd	Northshore Blvd District 3
Needs gravel at culvert that garbage trucks turns around at						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18060	08/01/13 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Thomas, Robert Way Rd	Way Rd District 5
Wider culvert need for driveway						
18061	08/01/13 Request 02/06/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Zito, Frank Sagefield Sq	Sagefield Sq District 4
Need to have exposed culvert covered or widen because of deep ditch						
18063	08/01/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Evans Jr, Rudolph Old 51 Rd	Old 51 Rd District 5
Need a longer culvert for an entrance to a farm : Wider for cow trailer						
18064	08/01/13 Request 02/10/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hudson, Christine Nells Turning Point Rd	Nells Turning Point Rd District 5
Requesting the fixing of culvert for the senior citizen bus to turn around without getting stuck in mud						
18068	08/02/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Robinson, Eunice Way Rd	Way Rd District 5
Culvert is too low : Ditch has standing water						
18070	08/05/13 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Dramage Medium Priority	Brown, Shirley Road Maintenance	Fleming, Dewayne Bear Creek Cir	Bear Creek Cir District 1
Ditch next to house is retaining water and is smelly and green not running off						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18095	08/12/13 02/10/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Russell, Sherry Ancient Oaks Dr	Ancient Oaks Dr District 3
Road culvert is stopped up not draining causing flooding to property: Culvert is pass the address						
18097	08/12/13 02/19/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Roberson, Linda King Ranch Rd	King Ranch Rd District 4
Ditch inthe back of yard need to be clean have a lot of trees over growing and foul smelly odor coming from it (raw sewage)						
18104	08/13/13 02/13/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Johnson, Maushan Branson Dr	Branson Dr District 5
Requesting of the ditches to be cleaned out because of the flooding and washing of the road when it rains						
18105	08/13/13 02/24/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Maushan Branson Dr	Branson Dr District 5
Request the repair of the entrance to Branson Dr be repaired culvert is washing away						
18107	08/13/13 02/20/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cobb, Alton	Cook Cobb Rd District 5
Needs gravel on road from the Pleasent Hill Church to Shiloh Cementary						
18120	08/14/13 02/28/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Cole, Nate Loring Rd	Loring Rd District 5
Water is standing at culvert and is not draining						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18121	08/15/13 Request 02/27/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lovrn, Ronnie St. Catherine Rd.	St Catherine Rd District 5
			Requesting gravel			
18152	08/26/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McMurty, Fredrick 132 Bill Day Rd	Bill Day Rd District 5
			Need culvert installed			
18164	08/28/13 Request 02/20/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ephfrom, Larry Pugh Rd	Pugh Rd District 4
			Requesting a culvert be installed next to old culvert will have it staked off; need it soon as possible			
18169	08/29/13 Request 02/11/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Russton, Nick Nichols Rd	Nichols Rd District 5
			Culvert on road needs work done			
18176	09/03/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Buckley, Eric Stump Bridge Rd	Stump Bridge Rd District 5
			Request a 30 ft culvert to be installed at new residence do have it stake off with orange flags			
18177	09/03/13 Request 02/27/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lakes, Eleanor Holmes Ave	Holmes Ave District 5
			Water is standing causing mosquitoes			

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18191	09/09/13 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brooks, Cornelius Cleo Clark Rd	Cleo Clark Rd District 3
Metal culvert is showing needs to be replaced						
18196	09/10/13 Request 02/26/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	King,	Caroline Blvd District 4
ditch near 444-447 is empty lot has a huge ditch that needs filling in						
18206	09/12/13 Request 02/19/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Amanda, Hwy 51	Yandell Rd District 1
Ditch on the Yandell Rd side has standing water that is harboring snakes and can not be cut						
18211	09/12/13 Request 02/18/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Hearon, Mark Kehle Rd	Kehle Rd District 3
Wants to have driveway resurface from what it was before work on Kehle Rd						
18222	09/16/13 Request 02/27/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	McCluellen, Aaron Trace Harbor Rd	Trace Harbor Rd District 1
Water is standing in ditch not draining at road culvert in front of house is holding water also erosion has started						
18224	09/16/13 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Carpenter, Willie Pisgah Bottom	Pisgah Bottom Rd District 5
Requesting the cleaning and ditching of ditch						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18235	09/19/13 Request 02/12/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Mowing Medium Priority	Brown, Shirley Road Maintenance	Customer, Pisgah Bottom Rd	Pisgah Bottom Rd District 5
Requesting that the grass be cut around the bridge on Pisgah Bottom Rd						
18239	09/20/13 Request 02/26/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Monica, Marsha's Way	Marashas Way District 1
Water not draining sitting and Weeds and reeds growing in ditch						
18249	09/24/13 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd	Lottville Rd District 5
water washing road, culverts not big enough; washing bridge and his driveway						
18251	09/25/13 Request 02/21/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Phillps, Leon Lottville Rd	Lottville Rd District 5
Water is washing across the road flooding property						
18254	09/27/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Sanders, Lenora Loring Rd	Loring Rd District 5
requesting gravel for both culvert that are exposed						
18259	09/30/13 Request 02/06/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Drew Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert needs to be widen for trailer to get in and out . Old culvert was damaged by crew cleaning ditches						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
18280	10/03/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Morris, Childress Ln District 4
ditch work needed on road from Hwy 22 to the first big curve					
18283	10/03/13 Request 02/07/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Stevenson, Melvin Road Dept Old 51 Rd District 3
Needs ditching.					
18292	10/04/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Franklin, William North Old Canton Rd North Old Canton Rd District 1
Request culvert for new address will have it staked off.					
18293	10/04/13 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jenkins, Otha Smith Carr Rd Smith Carr Rd District 4
Culvert is bent and water is not flowing through pipe. Cross drain in front of property on the street (south end of property					
18297	10/07/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cook, Willie Sulfur Spring Rd. Sulphur Springs Rd District 5
Requesting culvert					
18298	10/08/13 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Willey, Billy Hwy 16 W Hwy 16 W
Culvert is requested at new address					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18307	10/10/13 Request 02/11/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Culvert needs repair	Brown, Shirley Road Maintenance	Morris, Lawrence Rocky Hill Rd	Rocky Hill Rd District 5
18312	10/11/13 Request 02/12/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Needs culvert extended to be able to get his big truck in driveway	Brown, Shirley Road Maintenance	Smith, Richard C. Walnut Rd	Walnut Rd District 5
18315	10/14/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Culvert between this address and neighbors has a hole in it causing erosion of property	Brown, Shirley Road Maintenance	Montgomery, Randle Kenzie Dr	Kenzie Dr District 3
18323	10/15/13 Request 02/10/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Ditch need to be shaped up for resident could mow ditch better	Brown, Shirley Road Maintenance	Miggins, Thomas Permenter Rd	Permenter Rd District 5
18326	10/16/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Requesting culvert customer has it stake off with white ribbon and has cows in the area and ask that we called before we go out to ins	Brown, Shirley Road Maintenance	Franklin, William N O Canton Road	North Old Canton Rd District 1
18333	10/22/13 Request 02/10/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Need culvert installed. Will have 18 wheelers going in and out may need 40ft. This cuovert is needed for future business..	Brown, Shirley Road Maintenance	David, Woodworks 2187 Hwy 51 S	Hwy 51 S

Service Request Schedule Summary

Open Requests

Req #	Dates	Request	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18334	10/22/13 02/11/14	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Pickle, Gerald Virgin Mary Rd	Virgin Mary Rd District 5
Need new culvert installed has it staked off with red flags please center culvert with the gate								
18335	10/22/13 02/24/14	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Pickle, Gerald Pickle Rd	Sulphur Springs Rd District 5
Culverts is stopped up from road culvert to field to Pickle Rd								
18339	10/23/13 02/25/14	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Rosie Atlas Coleman Rd	Atlas Coleman Rd District 4
Culvert has a hole in it								
18346	10/25/13 02/07/14	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Floore, Tanner Sulfur Spring Road	Sulphur Springs Rd District 5
Requesting ditching.								
18350	10/28/13 02/06/14	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Carl Hunt Cir	Hunt Cir District 3
Drainage problem is flooding property need water to be directed behind property								
18354	10/28/13 02/28/14	Request Schedule Closed	0.0 0.1	S-to-C O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Moses, Matthew Phillips Rd	Phillips Rd District 4
Pot holes on entire road to be filled								

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18355	10/28/13 02/13/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Walter Gluckstadt Rd	Gluckstadt Rd District 3
Needs bigger culvert to be installed washing away gravel on driveway and waging up debris into you. don't touch side by mailbox is .						
18357	10/29/13 02/21/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Gray, Mike Raytown Rd	Raytown Rd District 5
Request the road get asphalted or tarred						
18359	10/30/13 02/24/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Roisides, John Twelve Oaks Rd	Twelve Oaks Rd District 4
Ditches at culvert needs cleaning are washing gravel from driveway						
18374	11/05/13 02/11/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Hamlin, Sylvester Stumpbridge Road	Stump Bridge Rd District 5
Requesting gravel on culvert						
18382	11/07/13 02/17/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Fisher, Matt Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert needs to be installed at new address. It is staked off						
18387	11/07/13 02/17/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Burrell, Kelvin Mullinville Rd	Mullinville Rd District 5
New culvert for new address will have it staked off						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18388	11/07/13 02/24/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Williams, Larissa Covey Run	Covey Run District 4
A bluish-green pipe is sticking up above ground in front of house that is exposed above ground						
18393	11/08/13 02/28/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Upton, Roy Lizzie Ln	Lizzie Ln District 4
Ditching is needed on road shoulders are getting shallow						
18394	11/08/13 02/17/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Upton, Roy Lizzie Ln	Lizzie Ln District 4
Culvert on road needs replacng or repair. Water is not going thru culvert but under it;eroding on the sides						
18395	11/12/13 02/13/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jones, Anthony Loring Rd	Loring Rd District 5
Culvert need to be installed at new address has it staked off with orange cones						
18404	11/13/13 02/12/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Pepper, Veronica Catlett Road	Catlett Rd District 3
Requesting culvert.						
18406	11/15/13 02/06/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Billingslea, William Loring Rd	Stump Bridge Rd District 5
Requesting a culvert be installed. Will have it flagged. next to 201 Stump Bridge Rd						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18412	11/18/13 02/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Helman, Glenn Cherry Rose Ln	Cherry Rose Ln District 4
A tree has been up rooted and is leaning across the road suspended on another tree. (across from this address)							
18417	11/19/13 02/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Conard, Gerald Trace Harbor Road	Trace Harbor Rd District 1
Requesting road repair where Pearl River Valley repaired a water leak.							
18419	11/19/13 02/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Garrett, John 202 Simpson Rd	Simpson Rd District 4
Need culvert at 202 and 232 need culvert one is staked will like to meet someone before installing.							
18435	11/26/13 02/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Pate, Carolyn Lake Castle Rd	Lake Castle Rd District 1
Flooding in yard from culvert not draining stopped up							
18438	12/02/13 02/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Merritt, Shawanda Livingston Vernon Rd	Livingston Vernon Rd District 4
Ditch in front of house is holding water and is starting to smell; possible culvert is stopped up							
18439	12/02/13 02/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Herbert, Jessie 1056 Sharon Rd	Sharon Rd District 5
Need culvert installed. Coming from town going up 16 turn on Sharon Rd cross bridge the first house on left.							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18444	12/03/13 02/06/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Green, R.C. Charles Road	Charles Rd District 4
Requesting culvert.						
18449	12/03/13 02/07/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Pepper, Way Rd	Way Rd District 5
Request gravel for r.o.w. to be able to get to property two entries to property 1st one at address 2nd one quarter mile down road. Will						
18454	12/04/13 02/13/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Seals, Cynthia Rocky Hill Road	Rocky Hill Rd District 5
Requesting culvert						
18456	12/05/13 02/07/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Neal, Andrew Society Ridge Rd	Society Ridge Rd District 3
Pot holes on road are really bad						
18459	12/06/13 02/12/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Byrd, Nelson West Florida Blvd	West Florida Blvd District 1
Tree is leaning and limb fall from tree leaning badly coming into the Main Entrance of Lost Rabbit						
18464	12/10/13 02/10/14 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Mizer, Amy Gus Green Road	Gus Green Rd District 3
Requesting culvert						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18465	12/10/13 Request 02/21/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Kelly, Kelvin Sulfur Spring Road	Sulphur Springs Rd District 5
Requesting gravel on culvertcustomer states that mail man cannot get to his mail box.						
18472	12/12/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 41.3 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Morris, Harrison Rd	Harrison Rd District 5
Pot holes need filling						
18473	12/12/13 Request 02/10/14 Schedule Closed	Durations 0.0 S-to-C 40.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Morris, Harrison Rd	Harrison Rd District 5
Ditches need to be cleaned out						
18476	12/12/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 39.7 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Mcinstosh, Allen Westminster Ct	Westminster Ct District 3
New culvert to for new address in New Castle S/D						
18482	12/13/13 Request 02/12/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Coleman, Leroy Virgin Mary Road	Virgin Mary Rd District 5
Customer states that where tractors mowed they left holes in the road and causes the water to back up on them						
18490	12/17/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 35.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hardace, Pattie	Shrock Rd District 5
Culvert on road just after turning on to Shrock Rd from Rocky Hill Rd culvert is sinking really bad						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18494	12/17/13 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 36.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Halford, Frank Harvey Crossing	Harvey Crossing District 1
Customer states that the following roads are need repairing Channing Circle & Southwood Drive in Harvey Crossing sub,						
18496	12/18/13 Request 02/17/14 Schedule Closed	Durations 0.0 S-to-C 33.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Gillium, Leva Pisgah Bottom Rd	Pisgah Bottom Rd District 5
Culvert needed to be installed to replace an old culvert and ditches need cleaning out						
18498	12/19/13 Request 02/20/14 Schedule Closed	Durations 0.0 S-to-C 32.9 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Baldwn, Johnny Pat Luckett Rd	Pat Luckett Rd District 5
Culvert needed old one has caved in						
18500	12/19/13 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 32.8 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stevenson, Melvin	Gluckstadt Rd District 3
Culvert at Pratt's church need to be replaced						
18506	12/23/13 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 28.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hendrick, Thomas East Fulton Street	Allen Wood Dr District 5
Requesting Culvert;customer ask that we call when we go out to installed the culvert.						
18507	12/23/13 Request 02/18/14 Schedule Closed	Durations 0.0 S-to-C 28.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hendrick, Thomas East Fulton Street	Whiddon Rd District 5
Requesting culvert,and customer ask that someone call him when they go out.						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18513	12/26/13 02/05/14	Request Schedule Closed	Durations 0.0 S-to-C 25.9 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Johnson, Evelyn McElroy-Smith Rd	Mcelroy Smith Rd District 4
Drive way needs gravel. She says it is a bus turnaround.							
18514	12/26/13 02/26/14	Request Schedule Closed	Durations 0.0 S-to-C 25.9 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bouldin, Chonette McElroy Smith Rd	Mcelroy Smith Rd District 4
Road needs gravel.							
18539	12/27/13 02/27/14	Request Schedule Closed	Durations 0.0 S-to-C 26.1 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Benson, Jay Germany Dr	Germany Dr
Wanted to know could road be paved over							
18558	12/30/13 02/20/14	Request Schedule Closed	Durations 0.0 S-to-C 22.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Johnstone, Linda Mini Ln	Mini Ln District 5
Ditching need to be done to clean out ditch on the opposite side of road: making the road be flooding							
18563	12/30/13 02/19/14	Request Schedule Closed	Durations 0.0 S-to-C 21.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	James, Ricky Brown Rd E	Brown Rd E
Culvert for new address will have it staked off							
18564	12/30/13 02/17/14	Request Schedule Closed	Durations 0.0 S-to-C 23.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Customer, Beal Rd	Beal Rd District 4
Customer stated that the trees on to property need to be removed pushed over by county grading road.							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
18581	01/03/14 Request 02/28/14 Schedule Closed	Durations 0.0 S-to-C 19.3 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer, Phillips Rd District 4
Pot holes on road are bad from log truckes hauling on road					
18599	01/07/14 Request 02/21/14 Schedule Closed	Durations 0.0 S-to-C 14.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cable, James Kearney Park Rd District 4
Need gravel put on both culverts @ 536 and 537					
18602	01/08/14 Request 02/27/14 Schedule Closed	Durations 0.0 S-to-C 14.2 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Pitts, John Dewees Rd District 3
Pot holes on need to be patching					
18603	01/08/14 Request 02/12/14 Schedule Closed	Durations 0.0 S-to-C 14.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer, Channing Cir District 4
Customer states that potholes need repair at the following addresses 131 & 133 Channing Circle.					
18604	01/08/14 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 14.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer, Southwood Dr District 1
Requesting pothole repsir at 126 Southwood Drive					
18608	01/09/14 Request 02/26/14 Schedule Closed	Durations 0.0 S-to-C 13.3 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Harris, Angela Old Natchez Trace District 5
Pot holes on road also a bad drop off where Hwy 43 and Old Trace Rd and Yandell Rd intersects					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18613	01/09/14 Request 02/21/14 Schedule Closed	Durations 0.0 S-to-C 11.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ellis, Frankie Davis Crossing Rd	Davis Crossing Rd District 5
Request a 20ft wide culvert has it staked off on the corner of road						
18619	01/13/14 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 8.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Vaughn, Wallace Parker Rd	Parker Rd District 5
Culvert is bent not able to push water through causing water to stand in ditch, washing out driveway						
18626	01/14/14 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 7.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Leflore, Adams Bellevue Dr	Bellevue Dr District 4
Culvert needed at new address has it staked off						
18628	01/14/14 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 7.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Young, Zenola	Kirkwood Dr District 3
Pot holes on road need patching						
18629	01/14/14 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 6.9 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Young, Zenola	Powell Rd District 3
Water on road is standing after it rains						
18630	01/14/14 Request 02/13/14 Schedule Closed	Durations 0.0 S-to-C 8.8 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Coleman, Leroy Virgin Mary Rd.	Virgin Mary Rd District 5
Request gravel where tractor made a trench in the road.						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18632	01/15/14 Request 02/14/14 Schedule Closed	Durations 0.0 S-to-C 5.9 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Pepper, Brad Livingston Vernon Rd	Livingston Vernon Rd District 4
Requesting a 40 ft culvert for address needed. It is staked off						
18633	01/15/14 Request 02/18/14 Schedule Closed	Durations 0.0 S-to-C 5.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Speaks, Tracy Waldrop Rd	Cox Ferry Rd District 4
Pot hole forming down from the bridge on road near a white fence in area						
18637	01/16/14 Request 02/19/14 Schedule Closed	Durations 0.0 S-to-C 6.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Neal, Andrew Society Ridge Rd	Society Ridge Rd District 3
Road is in need of grading badly						
18641	01/16/14 Request 02/18/14 Schedule Closed	Durations 0.0 S-to-C 4.8 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Brewer, Cynthia Gunter Rd	Gunter Rd District 5
Requesting for the ditches be cleaned making driveway flood when it rain						
18649	01/21/14 Request 02/21/14 Schedule Closed	Durations 0.0 S-to-C 6.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Loston, Martha Haley Creek Dr	Haley Creek Dr District 1
Culvert need to be installed on the back side of property so customers can access the property; will have it staked off						
18658	01/21/14 Request 02/20/14 Schedule Closed	Durations 0.0 S-to-C 1.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Johnson, Ken & Lin Cloud Rd	Stokes Rd District 1
A really bad spot in road needs to be patched						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18664	01/22/14 Request 02/24/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Jones, Jeff Crawford Rd	Crawford Rd District 4
Pot holes on road need filling						
18667	01/22/14 Request 02/24/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Small, Sharon Way Rd	Way Rd District 5
Culvert is bent and holding water in ditches and flooding drive way						
18672	01/23/14 Request 02/20/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Rugley, Gus Tyler Ln	Tyler Ln District 3
Pot holes on road need patching badly						

Open Requests: 213 **0.00 S-to-C Average Duration**
3.33 O-to-C Average Duration

Total Requests: 213 **0.00 S-to-C Average Duration**
3.33 O-to-C Average Duration